

Patient Experience

COMMITTED TO PROVIDING QUALITY HEALTH CARE TO THE CHILDREN OF NORTH TEXAS

Pediatric Alliance believes in building innovative physician partnerships united under the common goal of realizing better care with higher efficiency. Research confirms that an ongoing relationship with a primary care physician results in better outcomes and lower total costs of health care. Promoting an excellent patient experience is essential for the success of this goal.

Our physician network has partnered with National Research Corporation (NRC) to effectively measure and continually improve the patient experience. NRC goes beyond measuring patient satisfaction and specializes in measuring the patient and family experience—this means valuable feedback and true enhancements in patient-family experience.

Through this partnership, our network physicians are positioned to: realize quantifiable patient experience and satisfaction improvements, achieve competence with Consumer Assessment of Healthcare Providers and System (CAHPS), and achieve patient center medical home designation.



LEARN MORE AT:

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